

Varadero, May 22th, 2025

Dear Collaborator:

As part of the actions focused on offering a higher quality service to our customers, Paradisus Varadero will carry out a repair process of the Royal Services swimming pool that will begin next June 2, 2025 and will last for a period of approximately 3 months.

The reforms will be executed in the Royal Service pool with integral works in the pool and surroundings. The work will not affect the rest of the Standard and The Reserve areas. These areas will continue to operate normally and provide their usual services.

All customers with reservations for this period in Royal Service will be offered the following options:

- Relocation to The Reserve in bungalow 40, designated adults only. Reception and Lobby Bar services 24 hours a day will be guaranteed in The Reserve area. Breakfast, lunch and dinner service of the exclusive "Bellamar" Restaurant will be served in the "Fuego" Restaurant in The Reserve and will be exclusive for Royal Service clients. They will also have their own butler service of excellence.
- Relocation to Paradisus Princesa del Mar, in the Royal Service section, maintaining the price of the original reservation at Paradisus Varadero.
- Change of dates of stay after the end of the work.
- Cancellation free of charge.

Thanking you in advance for your understanding and confidence in our hotel,

Best regards,

  
Ela Cristina Ríos Valdivia  
Manager  
Paradisus Varadero

